

Day 1: Thursday 25 June 2015

RM	LE1	MB121	MB122	MB142	MB151
08.00–18.00	Registration opens and continues throughout the day (MBG07)				
09.00–09.30	Conference opening (LE1)				
09.30–10.30	Plenary lecture I (LE1) John Skelton Teaching language, clinical communication and the sense of values				
10.30–11.00	Coffee/tea (outside LE1)				
11.00–12.00	Plenary lecture II (LE1) Richard Fielding Doublespeak and the public's health: 1984 and all that				
12.00–12.30	Parallel sessions	Jean Paul, Sylvia Metcalfe, Lesley Stirling and Jan Hodgson "At the end of the day, it's hard to see what you've achieved": communicating uncertainty in paediatric genetic consultations	Engle Angela Chan, Vico Chiang, Kitty Chan, Syrine Lam and Chea-Su Kee Decision-making in interprofessional practice among undergraduate students	Marie Kobler Beliefs and regulation shape ethical and clinical choices in persistent use of physical restraint	Fang Li Language, Identity and Power: An Ethnographic Study of Doctor Patient Communication
12.30–13.00	Parallel sessions	Rachel Pope-Couston, Tiong Tan, Jean Paul, Samantha Wake and Trent Burgess Communicating uncertainty of genetic test results in consultation summary letters	Sharon Yahalom, Robyn Woodward-Kron, Elizabeth Manias, Eleanor Flynn and Alison Dwyer Health professionals' perspectives and discourse analysis of referral letters: implications for education, communication and patient safety		Bronwen Merner, Sophie Hill and Michael Taylor Uncovering the contribution of carers to patient safety in Australian hospitals
13.00-14.30	Lunch (MBG07)				
14.30–15.00	Parallel sessions	Panel I "Researching genetic counselling in Hong Kong" Organizers: Olga Zayts and Brian Hon-Yin Chung Presenters: Kai Yin Gigi Au Yeung, Olga Zayts and Brian Hon-Yin Chung Accounting for decisions about genetic testing: The case of Chinese families in Hong Kong		Sarah White, Marian Casey and Dean Thompson Understanding differences between actual and simulated surgical consultations: a scoping study	Elena Semino, Zsófia Demjén and Veronika Koller Metaphors for cancer: a large-scale study of patients' language and a practical application
15.00–15.30	Parallel sessions	Alice Yau and Olga Zayts Constructing parental responsibility in the management of a genetic condition in telephone consultations	Queenie Song Wong, Celia Hoi Yan Chan, Michelle Y. J. Tam and Iris P. Y. Lo Self-care before caring patients: Enhancing compassion satisfaction among healthcare practitioners of Reproductive Medicine in Hong Kong	Elena Link, Daniela Schluetz and Stefan Brauer Opportunities and Challenges of Entertainment-Education: Understanding and Evaluating Parkinson's Disease via The Michael J. Fox Show	Jack Pun, Daniel McDonald, Diana Slade, Robyn Woodward-Kron, Ross Smith, Germine Cheung, Marvin Lam, Christian M.I.M. Matthiessen Applying functional linguistics in healthcare contexts Jack Pun and Diana Slade Exploring doctor-patient communication in high stress contexts: patient involvement in shared decision-making in a Hong Kong bilingual Emergency Department Daniel McDonald Member roles and identities in an online support group for bipolar disorder Ross Smith Talking to schizophrenia

RM		LE1	MB121	MB122	MB142	MB151
15.30–16.00	Parallel sessions	Olga Zayts and Brian Hon-Yin Chung "It is like throwing a dice". The management of 'extreme' uncertainty and decision making in the age of genomic medicine: The case of pre- conception counselling.	Radhika Nair, Susan Bridges and Cynthia Yiu Non-verbal communication in Dentistry – A review of the literature	Kristine Elliott, Cara Penry Williams and Robyn Woodward-Kron Communicating with health information technologies: An online learning resource to prepare medical students for clinical practice	Giovanni Biglino, Claudio Capelli, Jo Wray, Lindsay-Kay Leaver, Alexander Jones, Silvia Schievano and Andrew Taylor Patient-specific 3D models of congenital heart disease for communication and tailored medicine	Work-in-progress roundtables Germaine Cheung Communicating Risk and Uncertainty in Influenza Pandemic Discourse Diana Slade, Robyn Woodward-Kron, Marvin Lam, Christian M.I.M. Matthiessen Functional linguistic exploration of healthcare communication: theoretical and methodological issues.
16.00–16.30	Coffee/tea (MBG07)					
16.30–17.00	Parallel sessions		Panel II “Communicating in and out of the clinic: Local and international perspectives” Organizer: Brendan Weekes Presenters: Helen Chenery Evaluating communication in neurological disease using smartphone and remote sensor technologies: Ethical and legal perspectives.	John Pill and Sally O'Hagan Relating assessment processes for migrating doctors in different jurisdictions to perceptions of language and communication	Ramona Pech From “una cosa” to “una deficiencia inmuno-adquirida”: Non-expert knowledge of HIV and AIDS in the Dominican Republic	Kimberley Ivory, Claire Hooker and Pail Macneill Cultivating positive professional qualities in healthcare training and workplaces using acting techniques
17.00–17.30	Parallel sessions		Daniel Angus Discursis: A computational method for the analysis of health discourse data	Soumendra Sahoo, Prabhu Venkatesan and Rashmirekha Sahoo Peer assessment helps to improve communication skill during undergraduate medical training: a mixed methods design	Maria Libura, Agnieszka Libura and Pawel Bechler Folk theories vs expert knowledge. A corpus based analysis of rheumatoid arthritis representation in Polish press discourse 2013	Susi Woolf What have we learned from pickpockets? Post-OSCE competency assessment
17.30-18.00	Parallel sessions		Anthony P. H. Kong Communication in and out of the clinic: Local and international perspectives --- Assessment of discourse by Chinese speakers with neurogenic communication disorders	Suzanne Eggins and Diana Slade Managing risk in medical interactions: analysing doctors’ discourse strategies across a hospital patient’s journey	Nigel Slater The language of acute pain assessment: A corpus-based critical discourse analysis	Tonia Crawford, Peter Roger and Sally Candlin An exploration of multicultural nurse-patient health communication
18.30–19.00	Transport to conference reception					
19.00–23.00	Conference reception					

Day 2: Friday 26 June 2015

RM		LE1	MB121	MB122	MB142	MB151 Work-in-progress roundtables
08.30-09.30	Registration opens (MBG07)					
09.30-10.30	Plenary lecture III (LE1) Elizabeth Manias Understanding the complexities of communicating about medication management					
10.30-11.00	Coffee/tea (MBG07)					
11.00-11.30	Parallel sessions		Emily Heavey Ghost stories: The narrative construction of phantom limb sensations by lower-limb amputees	Allison Williams, Elizabeth Manias, Jac Kee Low and Kimberley Crawford Health professionals' support of medication adherence in adults requiring a kidney transplant	Sonia Lippke, Lena Fleig and Ralf Schwarzer Facilitating health literacy and behavior change by a computer-tailored intervention	Antoinette Fage-Butler and Matilde Nisbeth Jensen Group consultations in antenatal care: Patients' perspectives on what patient-patient communication provides
11.30-12.00	Parallel sessions		Thitirat Raklao Approach to Schizophrenic narrative discourse: How Positive Formal Thought Disorder is accessed by linguistics	Rebecca Bartlett Ellis, Jingwei Wu, Mary Sitterding and Joan Haase Patients' Perceptions of Healthcare Provider Communication and Understanding of Prescribed Medications	Rosemary Clerehan, Rachelle Buchbinder and Francis Guillemin Adapting the Evaluative Linguistic Framework for assessing comprehensibility of self-report healthcare questionnaires	Christian Schulz, Janina Wildfeuer and Martin Schnell Talking about 'dying' and 'death' – On new discursive constructions of a formerly postulated taboo
12.00-12.30	Parallel sessions		Justyna Ziolkowska The act of suicide in narratives of patients who attempted suicide	Elizabeth Manias, Sandy Braaf, Sascha Rixon, Allison Williams and Danny Liew Pharmacist-patient medication communication during patient admission and discharge in specialty hospital settings	Carol Rivas Challenging the beliefs of community pharmacy smoking cessation service advisors: A new training intervention based on our longitudinal study of verbal communication in stop smoking consultations	Agnieszka Sowińska, Sławomir Czachowski, Przemysław Żywiczny and Sylwester Orzechowski Communicating uncertainty: The case of patients presenting medically unexplained symptoms
12.30-14.00	Lunch (MBG07)					
14.00-14.30	Parallel sessions		Panel III "Understanding change in helping professions using discourse analysis" Organizers: Joanna Pawelczyk and Eva Maria Graf Presenters: Joanna Pawelczyk The therapist's emotional presence and its interactional functions in promoting client's change	Charlene Pope and Boyd H. Davis Dropped Cues: Missed Opportunities in the Talk of Telehealth Encounters	Panel IV "Oral Health Literacy - an Emerging Transdisciplinary Field" Organizer: Susan Bridges Presenters: Gloria Wong, A tale of two instruments - developing and validating original, OHL instruments to measure functional literacy	Pauline Zardo, Alister Thorpe, Kevin Rowley, Kerry Arabena and Ian Anderson Engage>Exchange>Change: Developing an online tool to support ethical, engaged, translation-focused research that achieves positive impacts on Indigenous health
14.30-15.00	Parallel sessions		Eva-Maria Graf Change for the sake of the client or the organization? Discourse analytic insights into the double functionality of change in Emotionally Intelligent Coaching	Kimmy Cheng and Shawnea Sum Pok Ting A Content Analysis of Health-Related Messages in Hong Kong Children's Print Periodicals from 2011 to 2013	Susan Bridges Health literacy and clinical communication: Global intersections in Asia Cynthia Yiu The relationship between functional OHL and oral health	Qian Wang Doctor-patient interaction in Chinese clinical encounters
15.00-15.30	Parallel sessions		Claudio Scarpaglieri Identifying potential starting points of therapeutic change: Therapists'	Yi-Hsiu Lin and Meihui Tsai "Why me? I am only 27" — 'Double Disclosures of Age' in the Self-introduction	Terry Kit-fong Au Conceptual Understanding in Oral Health Literacy	Elizabeth A. Rider, Diana Slade, Marilijn Turkovich and Joan Brown Campbell*

RM		LE1	MB121	MB122	MB142	MB151 Work-in-progress roundtables
15.30–16.00	Parallel sessions		<p>rewordings of patients' experiences</p> <p>Jonathan Crichton, Cherrie Galletly, David Ash, Christopher N. Candlin and Shaun Sweeney Communication between clinicians and people with thought disorder in the clinical setting: An observational study</p>	<p>Postings of Cancer Patients on a Taiwanese Bulletin Board System</p> <p>Kimberley Ivory, Claire Hooker and Julie Mooney-Somers A novel approach to qualitative data collection: the ethics of using Twitter</p>	<p>Boon Hor Chong, Susan Margaret Bridges, Olga A Zayts, Paul Drew, Colman Patrick, Joseph McGrath, Hai Ming Wong, Cynthia Kar Yung Yiu and Terry Kit Fong Au Methodological challenges to multilingual transcriptions of videos in Hong Kong clinics using Conversational Analysis</p>	<p>Developing A Global Collaboration for Compassionate Healthcare *This is an oral presentation</p>
16.00–18.00	Coffee/tea & poster sessions* (MBG07)					
18.30–19.00	Transport to conference dinner					
19.00–23.00	Conference dinner					

***Poster sessions:**

Pnina Besserglik, Irit Kupferberg and Izhak Gilat

Is computer-mediated family medicine a feasible project? Theoretical, methodological and practical dimensions

Annalaura Carducci, Beatrice Casini, Elisabetta Ceretti, Claudia Zani, Marco Verani, Antonella De Donno, Tiziana Grassi, Elisabetta Carraro, Sara Bonetta, Silvano Monarca, Silvia Bonizzoni, Alberto Bonetti and Umberto Gelatti

Raising awareness of children on air pollution and its health effects: the MAPEC_LIFE experience in health communication

Angela Chang and Haiyi Zhao

Examining the Association of Media Consumption and Health Literacy among College Students

Julie Chen, Joyce Tsang, Sing Leung Lui, Wai-Kei Lo, Sydney Cw Tang, Daniel Tm Chan and Cindy Lk Lam

The illness experience of end stage renal disease patients in Hong Kong undergoing hemodialysis

Wen-Ying Chou and Maureen Clark

The Health Literacy Research Portfolio at the National Cancer Institute, USA

Elena Link, Katharina Emde and Christoph Klimmt

Media Coverage of Medical Devices: Public Visibility of Implants between Scandalism and Health Progress Reports

Iris Po Yee Lo, Celia Hoi Yan Chan, Michelle Y. J. Tam and Queenie Song Wong

Female Bodies in the Eyes of Hong Kong Young Lesbians: Struggling between the Mainstream Culture and the Lesbian Subculture

Feng-Hwa Lu, Chia-Hsin Chuang, Hang-Jui Chuan, Chin-Sung Chang and Chih-Ting Lee

The effects of feedback on videotaped history-taking from medical students' self-assessment of their own skills

Daniel McDonald

Investigating online healthcare communication using systemic-functional and corpus linguistics

Ramona Pech

HIV/AIDS prevention in the 21st century: The status quo of awareness and education campaigns in the Dominican Republic

Elizabeth A. Rider, Diana Slade, Suzanne Kurtz, William T. Branch Jr., H. Esterbrook Longmaid Iii, Jack Pun and Ming-Jung Ho

Enhancing Core Values and Skilled Communication in Healthcare: An International, Interprofessional Collaboration

Elizabeth A. Rider and William T. Branch Jr.

The Faculty Education Fellowship in Medical Humanism and Professionalism: Fostering Tomorrow's Leaders

Nivedhna Singh and Douglas Wassenaar

An investigation into the effectiveness of RESCAP's (Research Ethics and Capacity Building) training activities across a four year time frame

Diana Slade, Elizabeth A. Rider, Jack Pun, Christian M.I.M. Matthiessen and Marvin Lam

The International Research Centre for Communication in Healthcare (IRCCH): Interprofessional, Multicultural Approaches to Healthcare Communication Challenges

Michelle Y.J. Tam, Celia Hoi Yan Chan, Queenie Song Wong and Iris P. Y. Lo

To choose or not to choose - Chinese women preference for participation and satisfaction in making decisions regarding infertility treatments

Liang Ye, Susan Bridges and Lap Ki Chan

Implementation of Team-Based Learning in Health Science Education: Research Review

Day 3: Saturday 27 June 2015

RM		LE1	MB121	MB122	MB141	MB142	MB151	
08.30-09.00	Registration opens (MBG07)							
09.00-09.30	Parallel sessions		Dariusz Galasinski 'See you later!' Constructions of suicide as non-final in men's suicide notes	Dennis Tay and Pu Qian A log-linear analysis of metaphor use in psychotherapy in the Chinese context	Mari Wiklund Co-participants' orientation to agrammatical turns and disfluent speech in autistic preadolescents' interaction	Claire Hooker, Suyin Hor, Rick Iedema, Mary Wyer, Lyn Gilbert, Christine Jorm and Matthew O'Sullivan Hospital Infection Control as Movements in Time and Space	Panel V "Data, analytic and methodological considerations in studies of technology-mediated healthcare interaction" Organizers and presenters: Deborah Swinglehurst and Jamie Murdoch	
09.30-10.00	Parallel sessions		Bartek Kruk Accounts of role transformation by dementia family caregivers	Pairote Wilainuch Client-Professional Encounters in the Thai Context: Communication on Pain Management between Nurses and Cancer Patients	Veronika Schoeb "I feel it pulling in my calf muscle" – Collaboration in exercise instruction and feedback within patient-physiotherapist encounters in a Swiss outpatient setting	Boyd Davis, Jacqueline Guendouzi and Meghan Savage Politeness strategies in response to directives in the preliminary English version of the Assessment Battery for Communication		
10.00-10.30	Parallel sessions		Zsófia Demjén and Elena Semino A linguistic approach to a first-person account of psychosis	Johan Barstad, Torstein Hole and Marit Kvangarsnes Mobilizing for improving care-pathways in primary care. Experiences from establishing Centers for 24 hours immediate help in rural, western Norwegian municipalities	Bindu Patel, Catherine O'Grady, Christopher N. Candlin, Sally Candlin, David Peiris and Tim Usherwood Doctor-Patient engagement in the context of electronically-mediated cardiovascular risk management	Germaine Cheung Modality in public health discourse: the experience of the 2003 SARS epidemic and the 2009 swine influenza pandemic		Robyn Woodward-Kron, Cary Penry Williams and Kristine Elliott Patient education in general practice waiting rooms: what role does a streamed TV health awareness program play?
10.30-11.00	Parallel sessions		Gavin Brookes Diabetes, insulin omission and discourses of control: a corpus-based study of online illness accounts	Hong Yao, Chan Hoi Yan, Ji Xiao Wen and Fung Yat Lui Coping with psoriasis: A qualitative study in Hong Kong	Wen-Ying Sylvia Chou and Susan Eggly Discussing Prognosis: Toward a multidisciplinary approach to improving palliative care communication	Shuangyu Li, Fatma Said, Bernadette O'Neill, Clyde Ancarno and Maja Niksic Learning communication by analysing it—using linguistics and technology in clinical communication education		Gao Xiaoli, Vivian Yang, Ka-wo Tse Motivational interviewing in healthcare settings
11.00-11.30	Coffee/tea (MBG07)							
11.30-12.30	Forum (LE1)							
12.30-13.00	Conference Closing (LE1)							